

## **Data Illusion's Terms and Conditions**

### **Acceptance of Terms**

You ("Customer") agree following terms and conditions, before buying any of Data Illusion Zumbrunn ("Supplier") products. Please review the following terms and conditions, before downloading any materials from Supplier's Website or buying of Supplier's Software Products.

### **Notice Specific to Software Available**

Any software that is made available to download is the copyrighted work of Supplier. Use of the Software is governed by the terms of the end user license agreement that accompanies or is included with the Software ("License Agreement").

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### **Orders / Pricing**

All prices are quoted in US Dollars. Prices listed for Supplier's product are for information only and are not considered as a fixed offer until an order is processed; If Customer needs a fixed offer Customer may contact Supplier to receive a purchase proposal.

Orders can be placed from Supplier's website by registering Customer's contact information to create a customer account or by contacting Supplier. Customer can pay either through credit card, bank wire or checks. If Customer must issue a purchase order Customer may contact Supplier to get all details to raise Customer's purchase order.

### **Non-Refundable**

All orders for downloadable products are final and are not refundable.

Customer has the chance to 'try before purchase' without any time limit. If Customer has not tested Supplier's free evaluation versions from Supplier's download site(s), Customer may do so before Customer places an order to make sure that the product Customer is ordering may be helpful for Customer or not and matches Customer's requirements and standards.

Customer is encouraged to fully evaluate the software prior to purchasing a software license. During the evaluation period, technical support is available by contact Supplier through its website contact page or through the Supplier's forums.

It is not possible for Supplier to keep track installation, un-installation, removing or deleting downloadable software on Customer's PC and therefore Supplier does not issue refunds for downloadable products to avoid continued use after reimbursement.

All requests to negate charges are investigated by Supplier's technical department and legal department. If Customer makes a fraudulent claim of unauthorized card usage, Supplier will report this to the credit card services.

Supplier records all IP Addresses (even if Customer is using IP mask) for all transactions, investigate and prosecute all credit card frauds to the fullest extent of the International law.

## **Delivery of Product**

After placing formal Order, Supplier will send Customer an e-mail, usually within 10 minutes after payment reception, having the complete software activation information to activate Customer license from Supplier's online customer section to download the full registered software keys.

Customer is responsible for providing a correct/working e-mail address. If Customer has filled invalid e-mail address in order from due to typing error Customer may contact Supplier with Customer's new or working email address.

If Customer has not received the activation information email even after 24 Hours of purchase Customer may contact Supplier using Supplier's contact page information.

Customer must make sure that Supplier's e-mails are not blocked by Customer's spam guard or Supplier's mails are not forwarded to Customer Bulk/Junk/Spam mails Folder. All e-mails from Supplier are sent from the @dataillusion.com domain.

## **Use of Website Materials**

### Software

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Supplier will under no circumstance sell or share the personal information provided by Customer to third parties. If a special case arises where ones private information is requested, Supplier will not take any action unless they have the consent of the individual or company in question.

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